

Quality Manual

Appendix 1 – Quality policy statement (QMS-001/A1)

QUALITY POLICY

Switchgear Support Ltd. is engaged in the business of providing spare products and associated field services to a variety of global companies including, but not limited to, electrical utilities, large industrials and private institutions.

The purpose of this Quality Policy is to confirm our commitment to meeting the high quality standards expected by our customers in the delivery of the products and services that SSL provides.

The Quality Policy of Switchgear Support Ltd., is therefore:

- a) To maintain a Quality Control and Assurance methodology generally in accordance with the requirements of BS EN ISO 9001:2015.
- b) To ensure the Quality Control and Assurance procedures are reflective of the business operations, taking into account the nature and size of the Organisation and the requirements of our customers
- c) To ensure its Suppliers, where necessary, are controlled via the QMS procedures
- d) To review the needs and expectations of the Customers of the Organisation
- e) To identify and initiate continuous improvement of the Quality Management System.

By implementing this policy, we shall focus on the needs of the Organisation with particular emphasis on consistently meeting our customer's requirements.



David Johnson Director 26/6/24

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